

Postnet Suite 248
 Private Bag X 06
 WATERKLOOF
 0145
 SAQA House Building
 1067 Arcadia Street
 HATFIELD
 0028
 Tel: +27 (0) 12 431 5062
 E-mail : wmaleiyana@saqa.co.za



**RESPONSES TO QUESTIONS FROM BIDDERS - SAQA 0003/18 IT FOR PROVIDING SAQA WITH A
 DISASTER DISCOVERY (DC) AND BUSINESS CONTINUITY HOSTING AND SUPPORT SERVICES TO THE
 SOUTH AFRICAN QUALIFICATIONS AUTHORITY FOR A PERIOD OF FIVE (5) YEARS**

No	Bidder's Question	SAQA's Response
1	<p>Good morning,</p> <p>As per your tender document, page 60, item 4.4; may you please clarify the rack space required for each equipment in Rack Units (Us) for us to properly cost the equipment on our side.</p> <p>The equipment I am referring to is as follows:</p> <p>2 x SAQA owned Dell Servers;</p> <p>1 x 2.5TB Storage Area Network (SAN);</p> <p>1 x International Business Machines (IBM) server (provided by SAQA);</p> <p>Power over Ethernet Switches x 2; and</p> <p>2 x LTO5 tape</p>	<p>4 Rack Units</p> <p>18 Rack Units</p> <p>2 Rack Units</p> <p>2 Rack Units</p> <p>4 Rack Units</p>

SAQA'S MISSION
"To ensure the development and implementation of a National Qualifications Framework which contributes to the full development of each learner and to the social and economic development of the nation at large"

No	Bidder's Question	SAQA's Response
2	<p>Good Day Mr Maleyana, I hope this email finds you well. From reading the document, it seems you want Disaster Recovery as a service using your current hardware. If you want to use your own hardware is it under warranty? If not should we include it in the pricing? Also is the hardware reliable?</p>	<p>Yes No, Hardware are not under warranty and do not include it in the pricing. Yes, the hardware is reliable</p>
3	<p>Please can you clarify the following for us</p> <ol style="list-style-type: none"> 1. Page 23 Special Conditions of contract (SCC) relevant to specific bid, should be compiled separately for every bid (if applicable) Is the SCC applicable to this bid? 2. Please can you confirm the number of test days per annum required Page 60 3.2.8 Four (4) days per quarter per year for testing Page 63 5.3.7 Service Provider guarantees that there will be at least one system engineer on site that will assist during disaster recovery simulation and testing twice per year. Does this now mean you need 8 test days per annum? 	<p>Yes, the special "conditions of the contract" is applicable and it is on page 46 to 58 of the bid document.</p> <p>3.2.8 Four (4) days per semester per year for testing 5.3.7 Yes, 8 days per annum is required for testing.</p>

N/B: The South African Qualifications Authority's power consumption at the current disaster recovery is at 3 KVA.

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Approval of Bid responses


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Mr Walter Maleyana

Manager: Supply Chain Management

10 May 2018

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