

Evaluation of Foreign Qualifications

Notice of implementation of non-refundable evaluation fees on 1 October 2020



SAQA provides a foreign qualifications evaluation and advisory service in accordance with Section 13(1)(m) of the National Qualifications Framework (NQF) Act. The service is provided on a non-profit, cost recovery basis, without external funding support.

This notice is to inform clients of a SAQA Board decision on 30 July, to change the fees SAQA charges for evaluation of foreign qualifications to being non-refundable. The reason for this change is for SAQA to curb losses it suffers due to the following applicant oversights:

- 1) Not ensuring that applications are compliant according to the requirements that SAQA spells out in the application information; and
- 2) Submitting evidence of learning for evaluation that falls outside of the scope of what SAQA evaluates as foreign qualifications, as explained in the application information.

As from 1 October 2020, SAQA will no longer refund any evaluation fees, or parts thereof, in respect of the services in **SECTION A** below. SAQA will only refund fees applicable to the services in **SECTION B**.

SECTION A

1 Application:

Application assistance at the SAQA office (if applicable)	R320-00
Screening fee	R320-00

NOTE: SAQA screens the compliance of all applications and the fee is applicable to this function. SAQA does not accept non-compliant applications and **will no longer refund the fees paid for these when non-compliance is not fixed within the stated time period.**

2 Evaluation:

One (first) qualification submitted:	R1700-00
Each subsequent qualification submitted:	R850-00

NOTES:

- External bodies often charge SAQA a fee for confirmation of the authenticity of individual awards. SAQA will inform applicants of such additional costs, where applicable, as **these costs will also be for the applicant's account.**
- SAQA strives to deliver results as quickly as possible. The process is, however, often **delayed by foreign bodies** not providing prompt responses.

3 Online verification access when included in an application:

Authorisation for a third party to access one online record three times	R100-00
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NOTE: This refers to sign-on rights to access the evaluation outcome, sent by SAQA directly to third parties in need of that information, e.g. prospective employers or learning institutions.

4 Courier delivery:

South Africa	R224-00
African continent	R275-00
Middle East, Europe and UK	R340-00
Canada, Mexico, USA	R380-00
Other parts of the world	R490-00

NOTES:

- SAQA makes exclusive use of courier services to ensure that postal delays do not impact the dissemination of results.
- Applicants must include proof of payment of the relevant courier fee where results will not be collected from SAQA personally or by a representative.
- SAQA is not responsible for delays caused by the non-payment of courier fees.

SECTION B

1 Appeal:

Stage 1	R2190-00
Stage 2	R3280-00

NOTE: SAQA will **fully** refund the appeal fee if it upholds an appeal. If a Stage 2 appeal is upheld, the fees for both stages will be refunded.

2 Cancellation before registration:

Administrative fee	R450-00
Additional fee for refunds made to international bank accounts, to cover bank charges	R320-00

NOTES:

- SAQA will only cancel applications if this is requested before the registration of an application. If applicants cancel application when they are already being processed, all fees will be forfeited.
- Upon these refunds, SAQA will deduct the above from the fees paid by an applicant who requests cancellation.